4

This MASTER AFFILIATE MARKETING AGREEMENT (the "Agreement") is made

BETWEEN Visual Chameleon, Inc., a Delaware corporation ("VOILA"),

with its principal place of business at 42697 Rolling Rock SQ, South Riding, VA 20152

AND the "COMPANY" (as defined below)

5 6

Each VOILA and COMPANY may be referred to separately as a "Party" or collectively as the "Parties". The Agreement is entered into as of the date listed in the first Order between the Parties (the "Effective Date").

7 8 9

10

16

17

18 19

29 30

31

32

33

34

35

36

37

38

40 41

45

46

- 1. **DEFINITIONS.** All capitalized terms used herein, including those set forth in this Section 1, shall have the meanings indicated, and cognate terms shall have corresponding meanings.
- 11 1.1 "Account" means a password protected area within the Services dedicated to an entity (such as COMPANY).
- 1.2 "Advertiser" means each brand or entity that a Partner promotes.
- 1.3 "Advertiser Content" means all ad content, including visual, written or audible files, videos, and/or recordings, displayed, posted, uploaded, stored, exchanged or transmitted on or through VOILA.
  - "Affiliate" means, with respect to a Party, any person or entity which directly or indirectly controls, is controlled by, or is under common control with such Party. For purposes of this definition, control means direct or indirect ownership or control of more than 50% of the voting interests of the subject entity.
- 20 1.5 "Applicable Privacy and Data Security Laws" means all privacy, security, and data protection laws, rules
  21 and regulations of any applicable jurisdiction, that are applicable to the collection, processing, storage,
  22 protection and disclosure of Personal Data.
- 23 1.6 **"Billing Period"** means the period for which you agree to pay Fees and "Charges" (e.g., third party compensation and/or fees, etc.) under an Order. This may extend beyond any potential Subscription Term, including but not limited to Fees that are billed in arrears.
- "Claims" means all third party alleged or actual assertions, causes of action (of any nature or type), and
   damages (of any nature or type), demands, disbursements, judgments, legal proceedings, liability,
   losses, settlement payments, and costs or expenses (including reasonable attorneys' fees and costs).
  - 1.8 "COMPANY" means the entity listed on an Order, and any Affiliate of COMPANY that enters an Order with VOILA that incorporates this Agreement by reference.
  - 1.9 "COMPANY Data" means data that is submitted or collected for COMPANY or on behalf of an Advertiser via the Services. COMPANY Data does not include COMPANY Content or VOILA Data.
    - 1.10 "Confidential Information" means all information or material, whether past, present or future, and whether in oral, written, digital, electronic or other form, including financial data, business plans, pricing, methods, methodologies, processes, lists, Intellectual Property Rights, customer information, products, services, information technology, software user interfaces, programs, research, development and/or marketing strategies, whether or not such information and materials are marked or identified as "confidential".
- 39 1.11 "Disclosing Party" means a Party that discloses or makes available Confidential Information.
  - 1.12 "**Documentation**" means all instructions and specifications of the Services that are distributed or made available by VOILA.
- 42 1.13 "Fees" means amounts due to VOILA for any potential subscription to and/or use of the Services or the 43 provision of Services, including any fees set forth in a mutually executed Order and any fees that 44 COMPANY has accepted by written (including click-through) consent.
  - 1.14 "Force Majeure" means an act of God, or other cause beyond a Party's reasonable control that prohibits a Party from performance or use of the Services under this Agreement.
  - 1.15 "VOILA IP" means the VOILA Technology and VOILA Confidential Information, and any Intellectual Property Rights therein.
- 1.16 "VOILA Data" means aggregate anonymous or anonymized data and databases created or maintained by VOILA, that are derived from and are statistics and metrices regarding the performance of the VOILA Technology.
- 1.17 "VOILA Technology" means the Services, Documentation, platform, software, works of authorship, inventions, technology, hardware, processes, algorithms, user interfaces, know-how, trade secrets, techniques, designs, and other tangible or intangible technical material or information of VOILA, and

- any derivative works, improvements or modifications to any of the foregoing.
- 1.18 "Indemnified Party" means the person or entity being Indemnified.
- 1.19 "Indemnify" means to indemnify, defend, and hold harmless the Indemnified Party in accordance with Section 8.
- 59 1.20 "Indemnifying Party" means the Party Indemnifying the Indemnified Party.
- 60 1.21 "Influencer Spend" means amounts paid or payable in relation to social media influencers' engagements.
- 1.22 **"Intellectual Property"** includes patents, patent applications, copyrights, trademarks, service marks, know-how, trade secrets and other protectible inventions.
- 64 1.23 "Intellectual Property Rights" means any rights in and to Intellectual Property, including applications 65 and registrations of Intellectual property, and any goodwill associated with the Intellectual Property.
- "Marketplace" is an online directory within the Partnership Cloud Services offering where COMPANY's
   Program will be listed and includes functionality to discover and engage with prospective Partners.
- 68 1.25 "Order" means each mutually executed order form or statement of work for Services between the 69 Parties that incorporates this Agreement by reference.
- 1.26 "Partner" means each person or entity that is engaged to promote the Advertiser through use of the Services.
- 1.27 "Partner Compensation" means amounts owed to Partners pursuant to Partner Contracts or for Influencer Spend.
  - 1.28 "Partner Contract(s)" means agreements entered into with a Partner through (or implemented through) the Services with respect to promotion of the Advertiser or Advertiser Content, including terms relating to compensation and other Program details (such as permitted use, prohibited use, etc.).
    - 1.29 "Personal Data" means information Processed by VOILA that identifies, describes, is capable of being associated with, or could be reasonably linked, directly or indirectly, with a particular natural person, either as an individual or as part of a household and that is defined as "personal data" or "personal information" under Applicable Privacy and Data Security Laws; provided, however, that Personal Data excludes and shall not include any anonymous or anonymized information.
- 1.30 "Personnel" means an entity's employees, consultants, agents and independent contractors.
- 1.31 **"Privacy Policy"** means VOILA's then-current privacy policy located at <a href="https://www.voiladev.xyz/privacy">https://www.voiladev.xyz/privacy</a>.
  - 1.32 "Process(ing)" means any operation or set of operations that is performed by VOILA, including by automatic means, such as collection, recording, organization, storage, adaptation or alteration, retrieval, consultation, use, performance, disclosure by transmission, dissemination or making available (including making available to view), transfer, alignment or combination, blocking, erasure or destruction.
- 1.33 **"Program"** means each partnership automation program that the Services are used for forming and/or managing relationships with Partners.
- 1.34 "Receiving Party" means a Party that receives or is provided with access to the Disclosing Party's Confidential Information.
- 1.35 "Services" means software owned and/or hosted by VOILA, that is made available on a subscription basis for software-as-a-service ("SaaS"), and/or any services performed by or on behalf of VOILA pursuant to this Agreement, whether subject to separate Fees, including any services that are ancillary or supplemental to the SaaS Services.
- 1.36 **"Subscription Term"** means the period identified on an Order for Services, including extensions and/or renewals.
- 1.37 "**Term**" means the period from the Effective Date through the earlier of (a) all Orders have expired, or (b) termination of the Agreement pursuant to Section 5.1.
- 1.38 "Users" means Personnel of COMPANY that are authorized by COMPANY to use the Services on behalf of COMPANY, and that set up user identifications (logins) and passwords. Each individual is a "User" and must have his/her own unique log-in and password.
- 1.39 **"Visitors"** means humans that are traffic and audiences referred to the Advertiser through interaction with Advertiser Content (i.e., by way of clicking links or filling-in forms, etc.).

## 2. Access and Permitted Use

74

75

76 77

78

79

80

81

85

86

87

88

89

107

108 109

110

111

2.1 <u>General</u>. During the Subscription Term, VOILA will perform and make available to COMPANY the Services pursuant to each Order. Any change to an Order shall be effective only through written mutual agreement of the Parties. The Services and Documentation will be made available by VOILA on a non-

exclusive, revocable basis during each Subscription Term, subject to the terms of this Agreement. Unless an Order limits or quantifies use of and/or access to the Services, the Services may be used by an unlimited number of Users, in accordance with the applicable Order and Documentation. As between VOILA and COMPANY, COMPANY shall be solely responsible for each User's acts, errors or omissions relating to the use of the Services of VOILA. From time to time, COMPANY may request (which may be through the Services or via email) that VOILA perform actions on COMPANY's behalf and/or VOILA may take actions for COMPANY when providing support Services. COMPANY shall remain liable for such actions taken by VOILA on COMPANY's behalf, when undertaken by VOILA in good faith and using a commercially reasonable interpretation of such instructions or as is reasonable to perform the support Services. VOILA may also take actions in VOILA's sole discretion that have a direct or indirect VOILA on COMPANY's use of the Services for the protection of or in the interests of the integrity and performance of the Services. Any obligations of VOILA under this Agreement and/or an Order may be performed by an VOILA Affiliate or sub-contractor. Notwithstanding the preceding, as between VOILA and COMPANY, the VOILA entity that executes a relevant Order shall remain responsible and liable for such VOILA Affiliate or sub-contractor's acts, errors or omissions.

2.2 Restrictions. COMPANY and their Users shall not: (a) share, rent or use the Services for the benefit of any other person or entity other than as specified in an Order; (b) modify, copy, reverse compile, disassemble, reverse engineer, decompile or prepare derivative works based on the Services, or attempt in any manner to derive its source code; (c) hack, abuse, adversely interfere with the VOILA Technology (including excessive clicks, events, APIs, or data), or knowingly infect the VOILA Technology with viruses, worms or other malicious or destructive code; or (d) authorize any Users that are not Personnel of COMPANY and that do not have in place written agreement with each such User obliging the User to protect the confidentiality, use and non-disclosure of VOILA's Confidential Information and the Services. With respect to Users, COMPANY must obtain VOILA's prior written approval (in VOILA's sole discretion) for Users that are not employees of COMPANY. No User may be a competitor of VOILA, nor may any User use the VOILA Technology to compete with VOILA. COMPANY is solely responsible for the technology that COMPANY uses to access and utilize the Services and for its Users, including all of their acts, errors and omissions. COMPANY shall remove access for and notify VOILA regarding Users no longer authorized by COMPANY to access the Services.

2.3 Quality Content & Relationships. All Advertiser Content, Partner Relationships and/or use of the Services must be lawful, of high quality, ethical and do not bring VOILA into disrepute or create reputational harm to VOILA. VOILA disclaims all liability for Advertiser Content. If VOILA Services include Advertiser Content creation, the Advertiser Content must be reviewed and approved in a timely manner, or it will be deemed to be approved. VOILA may, in its absolute discretion, refuse to host or remove Advertiser Content or Partner relationships, although VOILA is under no obligation to review and approve any Advertiser Content and/or Partner relationship. VOILA is not responsible or liable for Partners' selection, participation and/or content or the enforceability of Partner Contracts. VOILA may suspend or cancel the Services in relation to specific Partner relationships.

## 2.4 Submissions/Feedback & Beta Tests.

- 2.4.1 Submissions. VOILA and its Personnel do not accept, review or consider any unsolicited ideas, works, materials, proposals, suggestions, content or the like, including for product enhancements, processes, marketing strategies, content or creative materials (all of the foregoing "Submissions"). If COMPANY or its Personnel submit Submissions, COMPANY agrees that (i) the Submissions as well as related Intellectual Property Rights become the property of VOILA, without any compensation to COMPANY or its Personnel; (ii) VOILA may use or redistribute the Submissions for any purpose and in any way on an unrestricted basis; and (iii) VOILA has no obligation to review the Submissions or treat the Submissions as COMPANY's Confidential Information. If VOILA solicits COMPANY's or Users' feedback on VOILA's Services and/or VOILA Technology, VOILA will accept such feedback only through the means and method and process through which the feedback is requested. Any feedback that COMPANY or Users provide will be deemed to be non-confidential and not proprietary to COMPANY. VOILA is free to use and redistribute such feedback on an unrestricted basis without compensation to COMPANY or Users.
- 2.4.2 <u>Beta Tests</u>. If COMPANY agrees to participate in beta testing of any new functionalities ("Beta Software") prior to commercial release, the Beta Software is provided "AS IS" without any warranty or

services level agreement of any kind, and VOILA disclaims all liability for the Beta Software. The beta testing is subject to termination at any time. COMPANY and participating Users may not demonstrate, copy, sell, allow to use, or disclose anything about, the Beta Software to anyone (including other COMPANY Personnel and Users or any third party) unless permitted by the terms of the Beta Software trial or without VOILA's prior written permission (in VOILA's sole discretion). Section 2.2 restrictions apply. Information obtained using the Beta Software may not be accurate and may not correspond to information extracted from any other source, and use of the Beta Software may result in unexpected and/or undesirable results. Backup of COMPANY Data is COMPANY's responsibility, in its discretion and sole cost.

#### 3. Ownership & Reservation of Rights.

- 3.1 VOILA Intellectual Property. As between VOILA and COMPANY, VOILA shall own all right, title and interest in and to the VOILA IP. If title to any of the VOILA IP does not, by operation of law, vest in VOILA, COMPANY hereby assigns to VOILA, or its designee, all right, title and interest in and to the VOILA IP. For avoidance of doubt, the foregoing shall not be construed to transfer to VOILA any right, title or interest in or to Advertiser Content. Except for the rights expressly granted to COMPANY pursuant to Section 2, no licenses or other rights in or to the VOILA IP are granted to COMPANY or its Users or Affiliates, even if developed, invented, delivered, or authored by VOILA under or in connection with this Agreement. All rights to the VOILA IP not specifically granted in Section 2 are expressly reserved. Except as expressly provided in Section 10.5, any rights granted to COMPANY with respect to the VOILA IP are non-transferable. COMPANY agrees that it shall not encumber or assert a claim to ownership of, or any interest in, the VOILA IP.
- 3.2 COMPANY Data & Advertiser Content. As between COMPANY and VOILA, COMPANY shall own all right, title and interest in and to the COMPANY Data and Advertiser Content, subject to the limited, non-exclusive, revocable rights expressly granted herein. While each Order is in force, COMPANY Data will be accessible and downloadable by COMPANY through the Services. COMPANY Data regarding the promotion of Advertiser Content by Partners is provided to such Partners and retained in such Partners' Accounts for as long as such Partner maintains an Account with VOILA. COMPANY hereby authorizes and licenses to VOILA the right to distribute Advertiser Content to Partners, and to display and use the Advertiser Content solely in connection with the performance of Services. COMPANY's Program will be listed in the Marketplace unless COMPANY opts out by written notice. COMPANY acknowledges and agrees that VOILA may Process and use information about COMPANY and User's use of the Services and the performance of the Services (VOILA Data), to develop, improve, support and promote the Services and/or VOILA Technology.

## 4. Payments.

- Fees & Payment. The Fees, rates for Services and payment terms are specified on each Order. If the Order does not specify the currency and/or payment due date, all Fees shall be billed and paid in US Dollars. Each Order will have 40 days review period, during which COMPANY can review and decline Orders that may not fit into COMPANY's affiliate marketing program policies. If the Order is returned and refunded during this period of time, either partially or fully, Fees will be recalculated according to the same schema it has originally been set up and updated. All Orders will be automatically approved after 40 days unless they are explicitly declined by COMPANY. At the end of each natural month, an invoice will be generated to include all Orders approved in this month and Payments by COMPANY are due within seven (7) days upon invoice issuance, signified by the issuance date on the invoice. Payment may be made by bank transfer or PayPal, unless VOILA approves payment by credit card which is subject to VOILA's absolute discretion. VOILA reserves the right to adjust the provision of Services or charge additional Fees if VOILA reasonably determines that COMPANY's use constitutes an overly burdensome use of the Services (e.g., clicks, events, etc.). Except as explicitly provided for herein or on an Order, UPON MUTUAL EXECUTION THERE ARE NO CANCELLATIONS OR REFUNDS, AND COMPANY'S OBLIGATIONS ARE ENFORCEABLE FOR THE ENTIRE CONTRACTED AMOUNT, EVEN IF COMPANY CHOOSES AT ANY POINT NOT TO USE OR RECEIVE SERVICES FROM VOILA.
- 4.1.1 <u>Errors/Disputes</u>. If COMPANY discovers an error on an invoice, COMPANY shall notify VOILA Customer Support (via email to <u>billing@voila.love</u>) as soon as possible, and no adjustment will be made after seven (7) days from the date of the invoice.
- 4.1.2 <u>Late Payment</u>. Interest shall be due for any late payments of Fees (at the greater of 1.5% per month

or highest rate permitted by law), and COMPANY shall be responsible for VOILA's costs and expenses (including attorney fees) to collect past due amounts. If COMPANY is delinquent in payment of Fees or Partner Compensation (if applicable), VOILA, in its absolute discretion, may suspend COMPANY's access to the Services unless and until COMPANY pays all outstanding amounts, and VOILA may require advance payment of unpaid Fees through the end of the Subscription Term. VOILA may terminate this Agreement due to payment or insolvency issues pursuant to Section 5.1(b).

231232233

234

235236

237

238

239

240

226

227

228 229

230

4.2 <u>Taxes</u>. VOILA's Fees do not include any taxes, levies, duties or similar governmental assessments of any nature, including, for example, value-added, sales, use or withholding taxes, assessable by any jurisdiction whatsoever (collectively, "Taxes"). Except for taxes assessable on VOILA's income, property and employees, COMPANY is responsible for paying all Taxes associated with the Orders and/or the Services. Depending on COMPANY's jurisdiction, applicable Taxes may be included on invoices to COMPANY, and collected, and remitted to the appropriate authorities, unless COMPANY provides VOILA with a valid tax exemption certificate authorized by the appropriate taxing authority. Except where due to VOILA's error or negligence, COMPANY is solely responsible for and shall pay any late charges, penalties or interest resulting from COMPANY's late payment of Taxes.

241242243

244

245

246

247248

249

250

251

252

253

254

255256

257

4.3 Payment of Partner Compensation. COMPANY shall pay all Partner Compensation to Partners through VOILA, and VOILA shall make payment to Partners in accordance with the terms of the Partner Contracts. COMPANY shall be solely responsible for all Partner Compensation amounts and may not use VOILA Technology to accrue unpaid debts with Partners. COMPANY acknowledges and agrees that VOILA shall have no obligation to process or pay any Partner Compensation unless and until COMPANY makes full payment to VOILA of all amounts then-due (including all Fees and Partner Compensation) and all such amounts have cleared. VOILA is not obligated to advance any funds to Partners. At any time during the Agreement, COMPANY may request via email to billing@voila.love that amounts overpaid (net of all amounts then-due for Fees and Partner Compensation) be refunded to COMPANY. COMPANY is liable for all costs and fees associated with collection efforts, including those of collections agencies and/or attorneys in addition to the amounts due. Where COMPANY requests that Partner Compensation is to be paid out in any currency other than in a currency set by COMPANY on the Services, such funds are subject to processing and COMPANY shall be solely responsible for any associated costs and charges. COMPANY also shall bear such costs and charges if payment is received in a currency not set on the Services as the Partner Contract currency. The Partner shall bear such costs and charges if the Partner requests to receive payment in a currency other than that set on the Services as the Partner Contract currency.

258259260

261

262

# 5. Term & Termination.

263264265

(i)

5.1 <u>Term & Termination</u>. This Agreement shall commence on the Effective Date and shall continue until the earlier of (a) the end of the Term, or (b) the Agreement is terminated in accordance with the terms set forth herein. Either Party may terminate this Agreement by providing the other Party with written notice:

268269270

271

272

273

274

266

267

breach is not cured within thirty (30) days from the Party's receipt of the notice ("Notice Period");
immediately, where the material breach is incurable or repeated, or, with respect to COMPANY,
where COMPANY is grossly delinquent in its payment obligations, or if the other Party: (A)
becomes insolvent or is generally unable to pay, or fails to pay, its debts as they become due; (B)
files or has filed against it, a petition for voluntary or involuntary bankruptcy or otherwise
becomes subject, voluntarily or involuntarily, to any proceeding under any domestic or foreign
bankruptcy or insolvency law; (C) makes or seeks to make a general assignment for the benefit of
its creditors; or (D) applies for or has appointed a receiver, trustee, custodian, or similar agent
appointed by order of any court of competent jurisdiction to take charge of or sell any material
portion of its property or business;

due to a material breach of this Agreement that is identified with specificity in the notice if such

275276277

(iii) immediately, where a Force Majeure event that was previously notified to the non-affected Party has continued for at least thirty (30) days; or

278279280

(iv) any other period of time (also a "Notice Period") as otherwise provided for in this Agreement or an Order.

281 282 Termination shall be effective as of the end of the relevant Notice Period, except as provided for in subsections (ii) and (iii) above.

Effect of Termination. Upon the effective date of termination or expiration of the Order or this Agreement (as applicable), COMPANY's access to and use of the Service(s) shall cease; provided that all contracted Fees through the end of the Subscription Term shall remain due and owing (if unpaid), except if this Agreement is terminated due to either VOILA's uncured or incurable breach (pursuant to Section 5.1(i) or (5.1(ii), or a Force Majeure affecting VOILA (pursuant to Section 5.1(iii)) – in which case VOILA will credit to COMPANY's Account any pre-paid, unused Fees, if COMPANY does not owe any Fees or Partner Compensation, refund such amount upon COMPANY's written request (or upon Account reconciliation if the Subscription Term has expired or been terminated). COMPANY shall continue to make payment of Partner Compensation and VOILA will continue to process payments to Partners for amounts that are incurred prior to but that become due and payable after the effective date of termination or expiration.

#### 6. Representations and Warranties.

6.1 Continuing Warranties/Disclaimers. EXCEPT FOR THE WARRANTIES EXPRESSLY SET FORTH IN THIS SECTION 6, VOILA DISCLAIMS TO THE MAXIMUM EXTENT PERMITTED BY LAW ALL REPRESENTATIONS OR WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, INCLUDING ANY IMPLIED WARRANTIES OF TITLE, NONINFRINGEMENT, MERCHANTABILITY, FITNESS FOR USE AND FITNESS FOR A PARTICULAR PURPOSE, AND ANY WARRANTIES ARISING OUT OF COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE OF TRADE. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, VOILA DOES NOT WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED OR ERROR FREE, NOR DOES VOILA MAKE ANY WARRANTY REGARDING THE AVAILABILITY OF COMPANY DATA PROCESSED BY VOILA, THE RESULTS THAT MAY BE OBTAINED FROM USE OF THE SERVICES OR THAT THE SERVICES WILL MEET COMPANY'S NEEDS. VOILA IS NOT LIABLE FOR THE ACTS, ERRORS OR OMISSIONS OF PARTNERS OR OTHER THIRD PARTIES, EXCLUDING VOILA AFFILIATES AND SUBCONTRACTORS (FOR WHICH VOILA SHALL REMAIN LIABLE).

#### 6.2 Warranties.

- (a) VOILA. VOILA represents and warrants that: (i) it has full power and authority to execute, deliver and perform its obligations under this Agreement, and that its entry into or performance of this Agreement will not violate or conflict with any obligation, contract or agreement to which VOILA is a party or by which VOILA is bound; (ii) VOILA will comply with all applicable laws, including Applicable Privacy and Data Security Laws; (iii) the Services will conform in all material respects with the Documentation; (iv) to the best of VOILA's knowledge as of the Effective Date, VOILA is not aware of any Claim asserting that either the VOILA Technology or the Services infringe any third party's Intellectual Property Rights that would adversely affect VOILA's performance of its obligations under this this Agreement in any material respect; (v) it uses technology and practices consistent with comparable companies in its industry to secure COMPANY Data and the Services; and (vi) VOILA's Personnel have the proper skill, training, and background to perform VOILA's obligations under this Agreement in a competent and professional manner; provided, however that in the event of any breach of subsection (iii) above, COMPANY's sole and exclusive remedy, and VOILA's entire liability and obligation, shall be to perform further Services to cure any deficiency.
- (b) <u>COMPANY</u>. COMPANY represents and warrants that: (i) it has full power and authority to execute, deliver and perform its obligations under this Agreement, and that its entry into or performance of this Agreement will not violate or conflict with any obligation, contract or agreement to which COMPANY is a party or by which COMPANY is bound; (ii) COMPANY will comply with all applicable laws, including Applicable Privacy and Data Security Laws; (iii) it has the right to engage VOILA as a service provider of COMPANY to Process the COMPANY Data (including Personal Data) on COMPANY's behalf and VOILA's Processing Personal Data as contemplated by this Agreement will not violate Applicable Privacy and Data Security Laws; (iv) the disclosure and provision of COMPANY IP to VOILA, the transmission of COMPANY IP through the VOILA Technology, and the provision and uploading of the COMPANY IP for Processing and use by VOILA in accordance with the terms of this Agreement will not violate applicable law or the rights of any third party; and (v) the COMPANY Content shall be truthful, comply with applicable laws, and accurate in all material respects.

### 7. Confidentiality & Personal Data.

7.1 Scope. "Confidential Information" does not include information which is: (a) approved for release or

released by the Disclosing Party for public disclosure; (b) becomes known publicly through no fault of the Receiving Party; (c) is lawfully obtained from a third party free of restrictions on disclosure; (d) is already known to the Receiving Party; or (e) is developed by or for the Receiving Party independent of the Disclosing Party's Confidential Information. All Confidential Information (including all copies thereof) is and will remain the property of the Disclosing Party. A Disclosing Party may be authorized by a third party to disclose its information to the Receiving Party on a confidential basis, and such information shall be treated by the Receiving Party as "Confidential Information" of the Disclosing Party. The Receiving Party shall not disclose or make available the Disclosing Party's Confidential Information to anyone (including its Affiliates, Personnel and agents) other than those with a need to know such Confidential Information for the performance of this Agreement or as may be otherwise authorized by the Disclosing Party; provided, however, that COMPANY hereby authorizes VOILA to disclose COMPANY Confidential Information to Partners and VOILA's third party vendors relevant to and for the purposes of performing the Services. The Receiving Party may use the Disclosing Party's Confidential Information only for the purposes permitted under this Agreement. COMPANY acknowledges and agrees that the VOILA Confidential Information includes this Agreement, each Order, Partner Confidential Information, VOILA Affiliate Confidential Information, and VOILA Data. The Receiving Party shall protect the confidentiality of the Disclosing Party's Confidential Information by using the same degree of care (but not less than a reasonable degree of care) that it uses to protect its own valuable confidential and proprietary information of a similar nature. The Receiving Party shall be liable for any use or disclosure of the Disclosing Party's Confidential Information in violation of this Agreement by its Personnel, agents and Affiliates (unless such Affiliates have contracted directly with the Disclosing Party).

361 362 363

364

365

366

367

368

340

341

342 343

344

345

346

347

348

349

350

351

352

353

354

355

356

357 358

359

360

7.2 Compliance with Law. The Receiving Party may disclose Confidential Information that it is obligated to produce by law or other similar requirement of a governmental agency or a subpoena for the limited purpose required by a court or government agency, provided that the Receiving Party shall provide the Disclosing Party with written notice in advance of any such disclosure (unless prohibited from providing prior notice by applicable law or order or if a protective order is in place that protects the Disclosing Party's Confidential Information), and shall comply with any applicable protective order or ruling designed to protect the confidentiality of the Confidential Information.

369 370 371

372373

374

375

376

377

378

379

380

381

382

383

384

385

386

7.3 Continuing Obligations. Upon termination or expiration of this Agreement, and except as otherwise provided for herein, the Receiving Party shall destroy the Disclosing Party's Confidential Information, unless return of Confidential Information is requested in writing by the Disclosing Party within ninety (90) days after termination or expiration of the Agreement. Notwithstanding the foregoing, the Receiving Party shall not be obligated to destroy any of the Disclosing Party's Confidential Information that it is required by applicable law to retain or that is archived in not-readily accessible form pursuant to the Receiving Party's normal document retention practices, subject to the continuing obligations of Section 7.1. For the avoidance of doubt, COMPANY Data may be used by VOILA to perform its obligations to COMPANY and applicable Partners. Notwithstanding anything to the contrary contained in this Agreement, COMPANY Data retained in a Partner Account may be retained by VOILA following any termination or expiration of this Agreement unless and until each Partner no longer maintains an Account with VOILA for as long as necessary for VOILA to comply with its legal or contractual obligations in relation to such Partner. Each Party's obligations of confidentiality, non-use and nondisclosure of Confidential Information shall survive the expiration or termination of this Agreement for a period of three (3) years, except that such obligations shall continue with respect to Personal Data (as provided for in Section 7.4) trade secrets unless and until the Confidential Information no longer constitutes a trade secret.

387 388 389

390

391

392 393

394

395 396 7.4 Personal Data. COMPANY shall not provide VOILA with any Personal Data of its Visitors unless: (i) COMPANY has the right to engage VOILA as a service provider to Process such Personal Data on COMPANY's behalf; and (ii) COMPANY has provided any notices and obtained any consents necessary for VOILA to Process such Personal Data on COMPANY's behalf. If in the performance of this Agreement VOILA Processes Personal Data, VOILA will Process such Personal Data in accordance with Applicable Privacy and Data Security Laws, and its Privacy Policy. VOILA Affiliates may Process Personal Data on behalf of VOILA, pursuant to agreements between VOILA and such Affiliate, and VOILA shall remain liable for any breach of this Agreement by such VOILA Affiliates. Partners are not Personnel,

subcontractors or agents of VOILA and are responsible and liable for their own compliance with Applicable Privacy and Data Security Laws.

#### 8. Indemnity.

397

398 399 400

401

402

403

404

405

406

407

408

409

410

411

412

413

414 415

416

417

418 419

420

421

422

423

424

425

426

427

428

429 430

431

432

433

434

435 436

437

438

439

440

441

442

443

444

445

446

447

448

449

450

451

452 453

- 8.1 Indemnification. Each Party (as an "Indemnifying Party") agrees to indemnify, defend, and hold harmless ("Indemnify") the other Party, and its Affiliates, and each of their officers, directors, employees, agents, successors and assignees (each an "Indemnified Party"), from and against all Claims arising out of the Indemnifying Party's: (a) violation of or failure to comply with any applicable law, ordinance, regulation, rule or order (including Applicable Privacy and Data Security Laws); (b) breach of any of its representations and warranties in this Agreement; (c) breach of Section 7 (Confidentiality & Personal Data); or (d) infringement or misappropriation of the third party's Intellectual Property Rights, provided, however, that the obligation to Indemnify shall not apply to the extent that the infringement Claim arises from any unauthorized use or modifications to the Indemnifying Party's Intellectual Property or any combination of the Indemnifying Party's Intellectual Property with hardware, software, systems or data not provided by the Indemnifying Party. The Indemnifying Party's indemnification obligations are subject to the limitations set forth in Section 9 and liability shall be apportioned between the Indemnifying Party and the Indemnified Party comparatively where the Claim arises from the Indemnified Party's (i) breach of this Agreement, (ii) negligence, (iii) violation of any applicable law, (iv) willful misconduct; and/or (v) fraud. Notwithstanding the foregoing, if COMPANY is obligated to Indemnify VOILA for any Claim relating to Partner Compensation, the limitations set forth in this Section shall not apply and COMPANY shall be fully responsible and liable for all amounts due and owing for Partner Compensation.
- 8.2 Requirements. A Party's obligation to Indemnify pursuant to Section 8.1 is subject to (a) the Indemnified Party providing the Indemnifying Party with timely written notice of the Claim, (b) the Indemnified Party giving the Indemnifying Party the sole right to defend, compromise, and settle any such Claim (except where settlement would impose any cost or limitation on the Indemnified Party, or would admit fault by the Indemnified Party without the Indemnified Party's consent), and (c) the Indemnified Party providing reasonable cooperation and assistance to the Indemnifying Party, at the Indemnified Party's sole expense. Failure of the Indemnified Party to comply with Section 8.2(a) and/or (c) shall not relieve the Indemnifying Party of Indemnifying the Indemnified Party except and to the extent that the Indemnifying Party has been materially prejudiced by such non-compliance. The Indemnified Party shall be entitled to participate in its own defense at the Indemnified Party's own expense, although such participation does not reduce or relieve the Indemnifying Party's obligations under this Section 8. If VOILA is required by government regulation, subpoena, or other legal process to produce documents or Personnel as witnesses with respect to legal proceedings against COMPANY where VOILA is not an Indemnifying Party, the COMPANY will, so long as VOILA is not a party to the proceeding in which the information is sought, reimburse VOILA's professional fees and expenses, as well as any fees and expenses of VOILA's counsel in responding to such requests.

## 9. Limitations of Liability.

9.1 Disclaimers. VOILA WILL NOT HAVE ANY LIABILITY TO THE COMPANY, ITS AFFILIATES OR ANY INDEMNFIED PARTY FOR ANY LOST PROFITS OR LOST REVENUES OR FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, COVER OR PUNITIVE DAMAGES ARISING OUT OF OR RELATING TO THIS AGREEMENT, HOWEVER CAUSED, WHETHER IN CONTRACT, TORT OR UNDER ANY OTHER THEORY OF LIABILITY, AND WHETHER OR NOT ADVISED OF THE LIKELIHOOD OF SUCH DAMAGES. THIS SECTION 9.1 DISCLAIMER DOES NOT APPLY TO THE EXTENT PROHIBITED BY APPLICABLE LAW, OR IN THE CASE OF VOILA'S GROSS NEGLIGENCE, WILLFUL MISCONDUCT OR FRAUD. SUBJECT TO THE FOREGOING AND THE OTHER TERMS OF THIS AGREEMENT, EACH PARTY SHALL BE LIABLE FOR ITS PERSONNEL AND AFFILIATES (UNLESS SUCH AFFILIATE HAS A DIRECT CONTRACTUAL RELATIONSHIP WITH THE OTHER PARTY OR A PARTY'S AFFILIATE) AND THEIR ACTS, ERRORS OR OMISSIONS. VOILA SHALL HAVE NO LIABILITY FOR (a) ANY ACTS OR OMISSIONS OF PARTNERS OR ANY OTHER THIRD PARTIES (OTHER THAN VOILA'S AFFILIATES THAT DO NOT HAVE A DIRECT CONTRACTUAL RELATIONSHIP WITH COMPANY, AND VOILA'S SUBCONTRACTORS); OR (b) ANY DEFECTS, PROBLEMS, DAMAGES OR LOSSES CAUSED BY OR RESULTING FROM ANY FORCE MAJEURE, FAILURES OF THE INTERNET OR ANY PRODUCTS, SERVICES OR SOFTWARE NOT SUPPLIED BY VOILA.

- 9.2 LIMITS. NEITHER PARTY'S AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT, WHETHER IN CONTRACT, TORT OR UNDER ANY OTHER THEORY OF LIABILITY, EXCEED THE GREATER OF (a) VOILA FEES PAID OR PAYABLE TO VOILA BY COMPANY PURSUANT TO THIS AGREEMENT IN THE TWELVE (12) MONTH PERIOD IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO THE CLAIM, or (b) Twenty-five Thousand US Dollars (\$25,000). Notwithstanding the foregoing, the limitations set forth in this Section shall not apply and COMPANY shall be fully responsible and liable for: (i) all amounts due and owing for Fees (except as provided for in Section 5.3) and Partner Compensation, (ii) COMPANY's indemnification obligations, and (iii) COMPANY's misappropriation or infringement of any VOILA Intellectual Property and/or for COMPANY's breach of Section 2 (Access and Permitted Use). THIS SECTION 9.2 DOES NOT APPLY TO THE EXTENT PROHIBITED BY APPLICABLE LAW, OR IN THE CASE OF A PARTY'S GROSS NEGLIGENCE, WILLFUL MISCONDUCT OR FRAUD.
- 9.3 ALLOCATION OF RISK. THE ABOVE LIMITATIONS ON LIABILITY AND DISCLAIMERS REFLECT THE AGREED-UPON ALLOCATION OF RISK BETWEEN THE PARTIES. THE LIMITATIONS AND DISCLAIMERS SPECIFIED IN THIS SECTION 9 WILL SURVIVE AND APPLY EVEN IF ANY LIMITED REMEDY SPECIFIED IN THIS AGREEMENT IS FOUND TO HAVE FAILED IN ITS ESSENTIAL PURPOSE. COMPANY HEREBY EXPRESSLY ASSUMES ALL RISK RELATED TO ITS USE OF ANY DATA OR INFORMATION GENERATED THROUGH USE OF THE VOILA TECHNOLOGY, WHICH MAY NOT MEET THE NEEDS OR REQUIREMENTS OF COMPANY AND USERS.

#### 10. Miscellaneous.

- 10.1 <u>Independent Contractor</u>. The Parties' relationship is and shall remain that of independent contractors and nothing herein shall be deemed or construed to create an employer/employee, joint venture, agency, trust, fiduciary, or partnership or other relationship between the Parties. Neither Party shall have any authority to incur any obligations on behalf of the other Party or to make any promise, representation or contract of any nature on behalf of the other Party.
- 10.2 <u>Governing Law.</u> The validity, interpretation and performance of this Agreement shall be governed and construed in accordance with the laws of California without reference to its choice of law doctrine. Each Party shall be entitled to pursue any remedies that are available to it at law or equity in state in Santa Barbara County, California, or, where federal court has exclusive jurisdiction, in the United States District Court for the Central District of California, Los Angeles County, California. Each Party agrees that it shall not raise, and hereby expressly waives, any defenses based upon venue, inconvenience of forum or lack of personal jurisdiction.
- 10.3 Entire Agreement & Amendment: This Agreement and all Orders represent the entire understanding and agreement between the Parties that relate to the subject matter hereof ("Integrated Agreement"), and such Integrated Agreement supersedes any prior contracts, agreements, understandings or representations, whether written or oral. VOILA may modify any part or all of the Agreement. The revised version will become effective and binding the next business day after it is posted unless the Agreement (as applicable) specifies a later date for it to become effective, which shall be the effective date. VOILA shall also provide COMPANY with general notice via the Services. If COMPANY does not agree to the revised Agreement (as applicable), COMPANY must provide VOILA with written notice within thirty (30) days of the effective date of the revised version to either (i) terminate the Integrated Agreement, or (ii) continue to be governed by the terms and conditions of the Agreement (as applicable) prior to modification until the end of COMPANY's then-current Subscription Term; unless the modifications are required by law or VOILA is no longer capable of providing the Services on the prior terms and COMPANY's continued use will be subject to the notified revised version. If COMPANY or VOILA terminates the Agreement in accordance with the preceding, VOILA will promptly refund any prepaid but unused fees after reconciliation of COMPANY's Account. The Parties expressly agree that all confidentiality and non-disclosure agreements executed between the Parties prior to the date of this Integrated Agreement are terminated and this Integrated Agreement (including but not limited to Section 7 Confidentiality & Personal Data) applies to Confidential Information and Personal Data as of the Effective Date. Each of the Parties acknowledges that there are no other promises, representations, or warranties whatsoever, whether by a Party, its Affiliate, employee, contractor, officer, director, agent or attorney of such Party, and acknowledges that it has not executed or authorized the execution of this Agreement in reliance upon any such promise, representation or warranty, that is not expressly

contained in the Integrated Agreement.

10.4 No Third-Party Beneficiaries. This Agreement is made solely for the benefit of the Parties to this Agreement, their Affiliates (as applicable) and their respective permitted successors and assigns. Other than pursuant to a Party's indemnification obligations (as applicable), no other person or entity shall have or acquire any right, power or privilege by virtue of this Agreement, or have any benefit or interest, arising out of this Agreement. Where a Party's Affiliate has entered into an Order that is subject to the terms of this Agreement, the terms of this Agreement may be enforced by such Affiliate against their counterparty to the Order.

 10.5 <u>Assignment</u>. COMPANY may not assign or transfer this Integrated Agreement without VOILA's prior written consent, and any attempt to do so without such consent shall be void. VOILA may assign these Terms to any VOILA Affiliate or in the event of merger, reorganization, sale of all or substantially all of VOILA's assets, change of control or operation of law. This Agreement shall be binding upon, and shall inure to the benefit of, the Parties and their respective successors and permitted assigns.

10.6 Notice. To VOILA, notices hereunder must be sent to Visual Chameleon, Inc, 10250 Constellation Blvd, WeWork Ste. 100, Los Angeles, CA 90067, USA, and, if applicable, to the address for the contracting VOILA Affiliate on the Order and will be deemed delivered as of the date of actual receipt. Notices to COMPANY and to COMPANY Affiliates will be provided to such entity's address on each relevant Order or as may be updated by either such entity on its Account or by written notice and will be deemed delivered as of the date of receipt or refusal to accept receipt. Alternatively, VOILA may give electronic notices by general notice via the Services and may give electronic notices specific to COMPANY by email to COMPANY's e-mail address(es) on record in its Account or through the in-Services notifications function. COMPANY must keep all of its Account information current.

10.7 Survival/Severability. Except as otherwise provided herein, the provisions of this Agreement that are necessary to preserve a party's rights or obligations or that otherwise by their sense and context are intended or specifically state that they are intended to survive expiration or termination of this Agreement shall survive (including the Parties' indemnification and payment obligations). The provisions of this Agreement are severable, and if any clause or provisions hereof shall be held invalid or unenforceable in whole or in part in any jurisdiction, then such invalidity or unenforceability shall affect only such clause or provision, or part thereof, in such jurisdiction and shall not in any manner affect such clause or provision in any other jurisdiction, or any other clause or provision in this Agreement in any jurisdiction. Any such clause or provision held invalid or unenforceable, in whole or in part, to the extent permitted by law, shall be restricted in applicability or reformed to the minimum extent required for such clause or provision to be enforceable.

10.8 Force Majeure. Each Party hereto shall be excused from default or delay in the performance of its obligations under this Agreement and any Order if and to the extent that such default or delay is caused by a Force Majeure. In the event of a Force Majeure, the nonperforming Party shall be excused from performance while such circumstances prevail and shall as soon as practicable notify the other Party of any actual or anticipated delay. Although an affected Party shall not be deemed to be in breach due to a Force Majeure, a Party's payment obligations may be delayed but not excused because of any Force Majeure.

 10.9 <u>Headings/Remedies/Waiver</u>. The subject headings in this Agreement are for convenience only and shall not affect the construction or interpretation of any provision hereof. Except where this Agreement specifies exclusive remedies, each Party's rights and remedies whether in contract, law or equity, are cumulative. Any waiver by either Party of any provision or condition of this Agreement shall not be construed or deemed to be a waiver of any other provision or condition of this Agreement, nor a waiver of a subsequent breach of the same provision or condition, unless such waiver is expressed in writing and signed by the Parties. Delay in the enforcement of any remedy in the event of a breach of any term or condition, or in the exercise by either Party of any right, shall not be construed as a waiver of such remedy or right, unless the Agreement provides for a specific period for notice of breach or exercise of a right.

10.10 Electronic Signatures/Interpretation. COMPANY has been provided with the opportunity to request amendments to these online terms to be contained in one or more Orders. In the event of an ambiguity or question of intent or interpretation arises, this Agreement shall be construed as if drafted jointly by the Parties, and no presumption or burden of proof shall arise favoring or disfavoring any Party by virtue of the authorship of any of its provisions. If there is conflict between terms in this Agreement, and the terms on an Order, the terms on the Order shall control and take precedence. EACH PARTY AGREES TO THE USE OF ELECTRONIC SIGNATURES, CONTRACTS, ORDERS AND OTHER RECORDS AND TO ELECTRONIC DELIVERY OF NOTICES, POLICIES AND RECORDS OF TRANSACTIONS INITIATED OR COMPLETED THROUGH THE SERVICES. Further, each Party hereby waives any rights or requirements under any applicable statutes, regulations, rules, ordinances or other laws in any jurisdiction which require an original signature or delivery or retention of non-electronic records, or to payments or the granting of credits by other than electronic means. Whenever the context requires, the use in this Agreement of the singular shall be deemed to include the plural and vice versa, and each gender shall be deemed to include each other gender. References herein to sections refer to sections of this Agreement, except as otherwise stated. For purposes of this Agreement, each of the words "include," "includes" and "including" shall be deemed to be followed by the phrase "without limitation," the word "any" shall be deemed to be followed by the phrase "and all," and the word "terms" shall be deemed to be followed by the phrase "and conditions."

[END OF AGREEMENT]

568

569

570

571

572

573

574

575

576

577

578 579

580

581

582

583

584